



Tying it all Together! Best Practices

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Tying it all Together with Best Practices

- People
- Process
- Performance



Service. Integrity. Results.



Tying it all Together

What are your biggest concerns today?



Service. Integrity. Results.

People

- 1.Hiring / Recruiting
- 2.Training
- 3.Rewarding
- 4.Incentives
- 5.Setting Goals
- 6.Reviews and Performance
- 7.Motivation
- 8.What else?

Service. Integrity. Results.



Tying it all Together

**Break out Session:
Brainstorm best and worst
ideas related to People**

Service. Integrity. Results.

Process

- 1.Admitting
- 2.Billing
- 3.Follow up
- 4.Claims management
- 5.Medicare
- 6.Bad debt
- 7.Patient Relations
- 8.What Else?

Service. Integrity. Results.





Tying it all Together

**Break out Session:
Brainstorm best and worst
ideas related to Processes**


Service. Integrity. Results.

Performance

- 1.Tracking
- 2.Setting Goals
- 3.Monitoring
- 4.Feedback
- 5.What Else?

Service. Integrity. Results.





Tying it all Together

**Break out Session:
Brainstorm best and worst
ideas related to
Performance**

Service. Integrity. Results.



Tying it all Together

When you leave today, what is on your to do list for when you get back to the office?

Summary and Questions?

Service. Integrity. Results.
